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To our wonderful families,

We miss our patients and their smiling faces! We hope this letter finds you and your family in good health in these unprecedented times. We empathize with the impact COVID-19 has had on the lives of our patients and their families. Like your family, our team has faced many challenges during this “safer at home” period and are looking forward to resuming our normal habits and routine.

While many things have changed, one thing has remained the same: our commitment to your children’s dental health, safety, and overall well-being. We are gearing up to reopen in stages. As we reopen, it will be necessary to see a reduced volume of patients daily, to comply with guidelines on social distancing and infection control from state and national agencies. As we navigate through these changes, please see our guidelines below as it relates to dental visits:

- **To help maintain social distancing we ask that you do not enter the dental office. Call (770) 222-1344 upon arrival, and we will let you know when we are ready for your child to be seen.**
- **We request that you limit non-treated friends or family you bring with you to your appointment (only 1 parent/guardian with the patient).**
- **We recommend everyone entering the office wear a face mask (if you have one available).**
- **If you or your child has any active cold or flu symptoms, we will reschedule your appt to a time when those symptoms have subsided.**
- **Please use hand sanitizer as you enter the office and wash your hands before checking out of the office.**
- **Being mindful of immuno-compromised parents/grandparents/siblings, we request you leave them at home.**
- **We are disinfecting critical areas in the office frequently with Lysol and antibacterial/antiviral wipes.**

We will continue to update you on protocols and procedures of patient care as we move towards regaining some normalcy in our scheduling of appointments. We appreciate your patience and understanding in this process. We encourage you to reach out if you have any questions or concerns, so feel free to contact us at (770) 222-1344 or info@youngsmilesdentistry.com.

Sincerely,

Dr. Kevin R. Jackson

Every Child Deserves a Healthy Smile