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Dear Parents/Guardians:

While many things have changed, one thing has remained the same: our commitment to your children's dental health, safety, and overall well-being. Now that we are open, it will be necessary to see a reduced volume of patients daily, to comply with guidelines on social distancing and infection control from state and national agencies. As we navigate through these changes, please see our guidelines below as it relates to dental visits:

**Appointment Preparation for all patients Existing and New**

- Our Patient Forms are now in an electronic format, prior to the appointment a link will be sent via email and/or text. To access the forms, enter the patient's last name (lowercase letters) and date of birth.
- All forms must be filled out and submitted prior to the patient's appointment. If forms are not completed and submitted it will delay the patient being called in for their appointment.

**Arrival Procedures (*Your car will be your personal waiting room*)**

- To help maintain social distancing we ask that you do not enter the dental office. Call (770) 222-1344 upon arrival, and we will let you know when we are ready for your child to be seen.
  - If you or your child has any active cold or flu symptoms, we will reschedule your appointment to a time when those symptoms have subsided.
  - Being mindful of immuno-compromised parents/grandparents/siblings, we request you leave them at home.
- We ask that patients come in the office alone to their appointment unless a parent/guardian is needed. In this case we asked that only 1 parent/guardian come in with the patient. Non-treated friends or family are not allowed at the appointment.
- We recommend everyone entering the office wear a face mask (if you have one available).
- Your temperature will be taken prior to entering the office.
- We will have hand sanitizer available once you enter the office.

We are continuing to frequently disinfect critical areas in the office with Lysol and antibacterial/antiviral wipes. We will continue to update you on protocols and procedures of patient care as we move towards regaining some normalcy in our scheduling of appointments. We appreciate your patience and understanding in this process. We encourage you to reach out if you have any questions or concerns, so feel free to contact us at (770) 222-1344 or info@youngsmilesdentistry.com.

Sincerely,

Dr. Kevin R. Jackson

*Every Child Deserves a Healthy Smile*